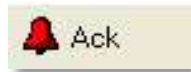


ACKNOWLEDGE ALARMS

Alarm events will remain in the alarm queue until acknowledged. To acknowledge an alarm:

1. Select the desired alarm(s).
2. Click **Ack** on the Alarm toolbar.



Appendix

DATA BACKUP AND RESTORE

Back-up your data! Settings defined in the software such as Readers, Users and Profiles are saved to a default location.

SmartLock software **version 2.7 and earlier:**

- **Windows 2000, XP:** *C:\Program Files\SmartLock Pro\Data*
- **Windows Vista, 7, 8 and 2008:** *C:\ProgramData\Cansec\SmartLock Pro\Data*

SmartLock software **version 2.9 and later:**

- **Windows 2000, XP:** *C:\Documents and Settings\All Users\Application Data\Cansec\SmartLock Pro\Data*
- **Windows Vista, 7, 8 and 2008:** *C:\ProgramData\Cansec\SmartLock Pro\Data*

It is good practice to back up this folder on a regular basis and when any significant changes have been made. Ideal locations to save a back-up copy of your data folder would be on a portable memory (flash disk or CD-RW) or on another computer or drive on your network.

The restoration may be done by copying the Data folder from the backup location to the default location of the installed SmartLock Pro software. Overwrite the Data folder in the default location if necessary.